

Interim Report

Mr Richard Urban born on October 30, 1965 started his career with Amadeus Data Processing GmbH in September 1, 2017 as Service Reliability Engineer. Due to his outstanding performance he got promoted to Advanced System Engineer in the Relational Database department. He is currently successfully performing this role in our company.

Amadeus is a world leader in IT solutions for the travel industry, boasting a global market share of around 40 per cent in air travel agency bookings. With more than 14.000 staff, Amadeus provides services in 195 countries and 110 markets. The Amadeus Data Processing Centre located in Erding and Bad Homburg, Germany, is equipped with state-of-the-art technologies, allowing our highly qualified international teams to operate the world's largest electronic distribution system.

His main projects for Amadeus Data Processing GmbH includes:

- Automate deployment and maintenance of production critical terabyte scale shared nothing Oracle Database Dataguard Clusters
- Coding of ansible roles, modules and dynamic facts files in yaml, shell, sql, awk and python, hosted in git/bitbucket
- Support of automated configuration and hardware changes on production flight management Oracle databases
- Coding and maintenance of a Database Status monitoring webpage
- Ansible driven backend gathering data as ansible facts, data storage as json, frontend webpage driven by customized jquery.dataTables

Mr Urban possesses excellent specialist knowledge extending far beyond the mainstream, which he always applies to our business processes in a most effective and beneficial manner. His specialist knowledge includes Data scraping, analysis and display of a complex dynamic PEGA driven website which are used by capacity management. Such as outstanding expertise about Python selenium, pandas, xpath, json and git.

His exceptionally quick perception allows him to understand even the most complex situations immediately and to recognise key aspects. Mr Urban always works in a highly proactive manner and completely identifies with his tasks and our company, at all times. He continuously displays an impressive level of dedication and motivation. He consistently proves highly resilient even in highly stressful situations.

He completes all his tasks completely autonomously, with diligence and according to a well-thought-out plan. He always works serenely, thoughtfully, target-oriented and highly precisely. He continuously impresses us in terms of quality and quantity. Trustworthiness and absolute reliability characterise the work ethic of Mr Urban, at all times.

Even when faced with complex problems, he finds very effective solutions which he is able to implement successfully and thus always achieves good work results. Mr Urban fulfils our very high expectations well.

He is respected by everyone for his friendly and well-balanced demeanour. He is always helpful, courteous, and where necessary, he puts the interests of others before his own. His personal conduct with superiors, colleagues and clients is always impeccable.

This interim report is provided at the request of Mr Urban. We are happy to comply with this request. We would like to thank him for his consistently good performance in the past and are looking forward to a positive continuation of his employment.

Erding, July 31, 2021

Amadeus Data Processing GmbH



Sven Fuhrmeister
General Manager



Susanne Philipp
Director P&C